

Amendments To The Specification:

In the Specification please amend paragraph [00017] at page 4 as follows:

[0017] A ~~elaimed~~ device for fast and accurate generation of the questionnaire and assessment of the questions therefore has the following components: [0023] a first database containing data about causes of malfunctions and performance limits in a plurality of installations, [0024] a second database containing data about the installation under investigation, [0025] an output mechanism to output a questionnaire about these causes from this data, [0026] an input mechanism to input responses of employees working in the installation to the questions in the questionnaire, [0027] a data processing unit to generate the questionnaire from the data in the first database and the second database and to determine the causes of malfunctions and/or performance limits by analyzing the responses of the employees to the questions in the questionnaire.

In the Specification please amend the paragraph beginning at line 2 of page 4 as follows:

FIG. 2 shows a ~~elaimed~~ device for determining the causes of malfunctions and performance limits in an installation,

In the Specification please amend paragraph [00024] at page 6 as follows:

[00024] FIG. 2 shows a ~~elaimed~~ device 20 for determining causes of malfunctions and performance limits in an installation 15. The installation has the installation elements 61, 63, 64 and 67, the people employed in the installation are shown as 29. The device 20 contains a first database 21 containing data about causes of malfunctions and performance limits that are generally possible in installations. It therefore represents a comprehensive pool of knowledge about problems, which have already occurred in other installations and could potentially also occur in the installation under investigation 15.